

# SUPPORTER MATCHDAY GUIDE





# UEFA WOMEN'S NATIONS LEAGUE - ENGLAND V SCOTLAND

FRIDAY 22ND SEPTEMBER 2023 - KICK OFF 19:45

STADIUM OF LIGHT - SUNDERLAND



We want all of our supporters to have an enjoyable and safe matchday experience.

This Supporter Guide has been designed to help supporters plan their matchday and answer any questions they might have before their visit. This guide includes information on directions to the ground, matchday travel, stadium facilities and more!





# UEFA WOMEN'S NATIONS LEAGUE

England will return to the north-east for their UEFA Women's Nations League opener against Scotland on Friday 22 September 2023. Sunderland's Stadium of Light will welcome the Lionesses for the 7.45pm kick-off.

World Cup duo Lucy Bronze and Jordan Nobbs, along with the likes of Steph Houghton, Jill Scott, Demi Stokes, Carly Telford, Lucy Staniforth and Beth Mead all spent part of their early careers at Sunderland.





# GETTING TO THE STADIUM



# STADIUM MAP

- 1 Men Of Steel
- 2 Pit Wheel
- 3 Archibald Leitch Latticeworks
- 4 Fans Statue
- 5 Club Store
- 6 Stadium Reception & Hospitality Guest Ticket Collection
- 7 Media Centre
- 8 Murray Gates
- 9 Park & Ride Pick Up Point
- 10 Aquatic Centre
- 11 North Tunnel
- 12 South Tunnel
- 13 Black Cats Bar Entrance
- 14 Ticket Office & Prepaid Ticket Collection Point
- 15 Miners Lamp
- 16 Bob Stokoe Statue
- 17 Beacon of Light, Fan Zone
- 18 Coach Parking
- 19 Hospitality Guest Ticket Collection





# KEY TIMINGS

## HOSPITALITY DOORS OPEN

*Supporters should check their tickets for hospitality opening times as they vary*

GA DOORS OPEN	17:45
TEAM WARM-UPS START	18:45
TEAMS WALKOUT	19:38
NATIONAL ANTHEMS	19:40
KICK-OFF	19:45

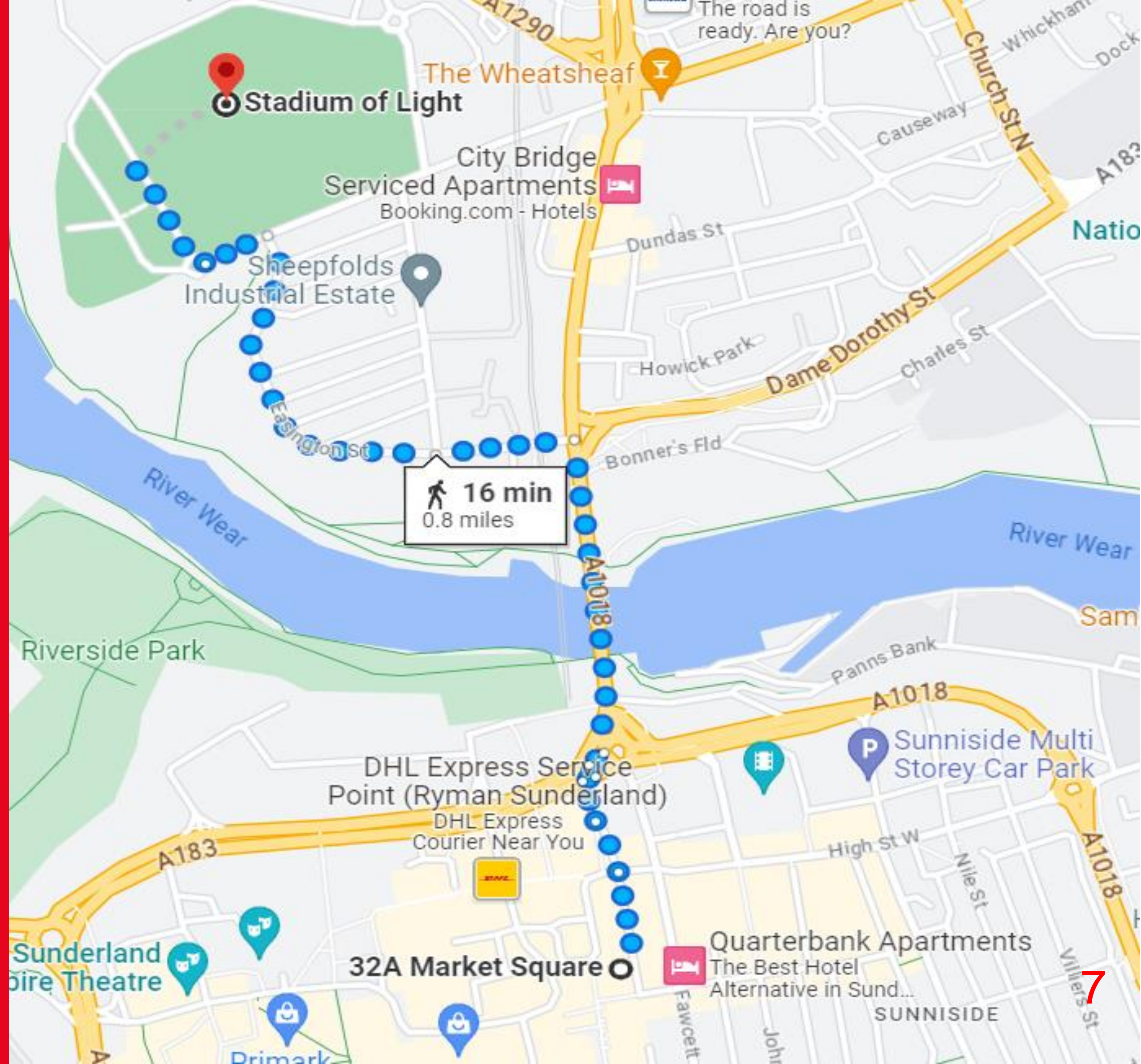


# BY TRAIN

Sunderland is the nearest main line station, served by LNER, Grand Central and Northern rail services.

It is a short 15 minute walk from the stadium, located in the city centre ([walking directions here](#)).

Spectators are strongly advised to plan their travel in advance and to check the [National Rail Enquiries](#) website on for real-time travel information and status updates.





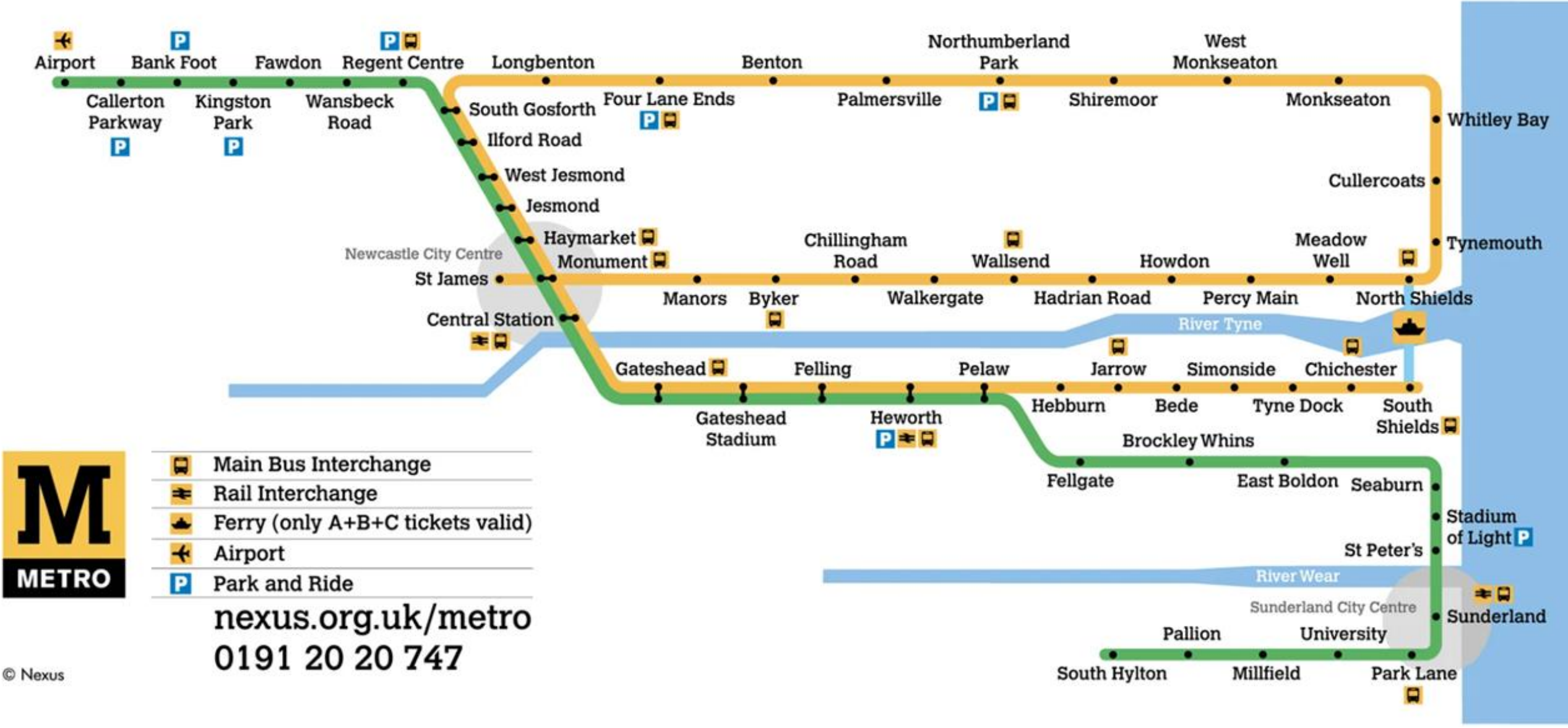
# BY METRO

The Tyne and Wear Metro serves the Stadium and the closest stops are the Stadium of Light and St Peter's stations – a great way to travel!

There is a 'Take the Kids for Free' offer on the Metro – where up to three children aged 11 and under can travel for free with a fare-paying adult over 18. This offer is available all day every day, all year round!

Post-match, fans travelling towards South Hylton should board at St Peter's station – a three-minute walk from the stadium. Fans heading northbound towards Newcastle should use Stadium of Light station, just a ten-minute walk away.

Visit Nexus for more information on the Metro, and to plan your journey to the stadium.





# BY BUS

Bus numbers 2, 3, 4, 12, 13, 15 and 16 all stop in close proximity to the stadium.

Fans planning to travel by bus should check with local operators for journey planning advice:

- Stagecoach: [www.stagecoachbus.com/plan-a-journey](http://www.stagecoachbus.com/plan-a-journey)
- North East – [www.gonortheast.co.uk/plan-your-journey](http://www.gonortheast.co.uk/plan-your-journey)

Sunderland's main bus station, Park Lane Interchange, is also within walking distance of the stadium.

**Bus routes:**

3	4	8	10
11	12	13	16
18	18A	20	23
99	E1	E2	E6
X1	X24		

**Sunderland city centre**

**Where to board your bus in Sunderland City Centre**

Route	Where to board	Stopping at
23	Clarkston International	12, 13, 16
	Terminating in the City Centre	12, 13
2	Clay Lane and Ferryhill	12, 4
3	Hyson Cleeve	12, 30
4	Clarkston Park	12, 4
8	Clarkston	12, 21
10	South Hill Farm	18A, 4, 20
11	Terminating in the City Centre	12, 11
	Clarkston (morning and Sunday only)	12, 11
12/13	Clarkston	12, 13, 16
15	Clayton View	12, 15, 20
16/17	Clarkston Park	12, 16, 17
18	Clarkston Park	12, 4
18A	Clarkston Park	12, 18, 20
20	Clarkston Park	12, 4, 20
23	Clarkston Park	12, 4, 23
99	Clarkston Park	12, 21
99	Clarkston Park	12, 21
99	Clarkston Park	12, 21
E1	Clarkston Park	12, 4, 23
E2	Clarkston Park	12, 4, 23
E6	Clarkston Park	12, 4, 23
X1	Clarkston Park	12, 4, 23
X24	Clarkston Park	12, 4, 23

**Legend:**

- ▲ Stop 15 only served before 18:00 Monday to Saturday
- Stoppage



# BY BICYCLE

Spectators are encouraged to consider active travel modes on match day for quick and sustainable travel to / from the stadium.

National Cycle Route 7 runs adjacent to the stadium – as shown. It also connects through Sunderland city centre and Sunderland Enterprise Park.

The other key routes through Sunderland include National Cycle Routes 1 and 70.

Please check the Sunderland City Council website for more details.

There are many bike shelters in Sunderland city centre, within 10 minute's walk of the stadium.





# BY CAR

## FROM THE NORTH / WEST

Fans travelling from the north or west to the stadium, should join the A19 southbound and continue to the Hylton Grange Interchange and take the first exit onto A1231 Wessington Way.

Continue on the A1231 to the Stadium of Light.

## FROM THE SOUTH

Fans travelling from the south, should follow the A19 northbound onto the A1018 and continue on the A1018 to the Stadium of Light.





**STADIUM PARKING**



# CARS

Parking is available in the Green and Blue car parks at the stadium on a pre-book basis only. Please book your parking [here](#).

Parking is available at a cost of £10 per vehicle.

## PARKING WARNING:

Supporters are advised that vehicles will not be able to access the stadium site from 30 minutes prior to kick off until the match has started.

The stadium site will be locked down again 30 minutes before the final whistle and the roads will reopen to vehicles wishing to depart or enter the stadium site once major crowds have dispersed, which typically takes 30-40 minutes after the conclusion of each game.

Police and local authority parking restrictions, including permit schemes, are in place on more than 60 streets surrounding the stadium and are heavily enforced.

# COACHES

There is limited coach parking available at the stadium – up to 24 coaches can be accommodated on-site. All coach spaces must be booked in advance by calling 0371 911 1973.





# PARK & WALK

Parking is available at Riverside Sunderland, a short walk across Wearmouth bridge. This can be booked via [Sunderland Parking](#) for a cost of £7 per vehicle.

# PARK & RIDE

Fans should use the Park and Ride facility on Wessington Way (A1231). This is on a first come first served basis free of charge and is easily accessible from the A19 and clearly signposted. Buses will pick up from the permanent bus stops on Sunderland Enterprise Park while pick-up points from the stadium are to the north on Kier Hardie Way.

Buses will run to / from the stadium on a 5 minute basis pre-match. These will be operational from 18:15 and post-match until all fans have been transported back to their cars.





# TICKETING INFORMATION



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Physical tickets will be in use.

The Stadium Ticket office opens on MD at 1pm, until HT.

In the event that supporters do not receive their ticket(s) please contact <https://help.wembleystadium.com/support/home>

Children under 2 are not permitted into the stadium.

No child under the age of 14 will be permitted into the stadium unless accompanied by a responsible adult.





# ACCESSIBILITY

Working alongside our host venues, we pride ourselves on being inclusive and working with all supporters.

We recognise that supporters with a disability may need assistance to fully enjoy the experience, and offer a variety of reasonable adjustments, based upon individual needs.

The below provisions have been devised with the assistance of the Level Playing Field guidance – see [www.levelplayingfield.org.uk](http://www.levelplayingfield.org.uk)

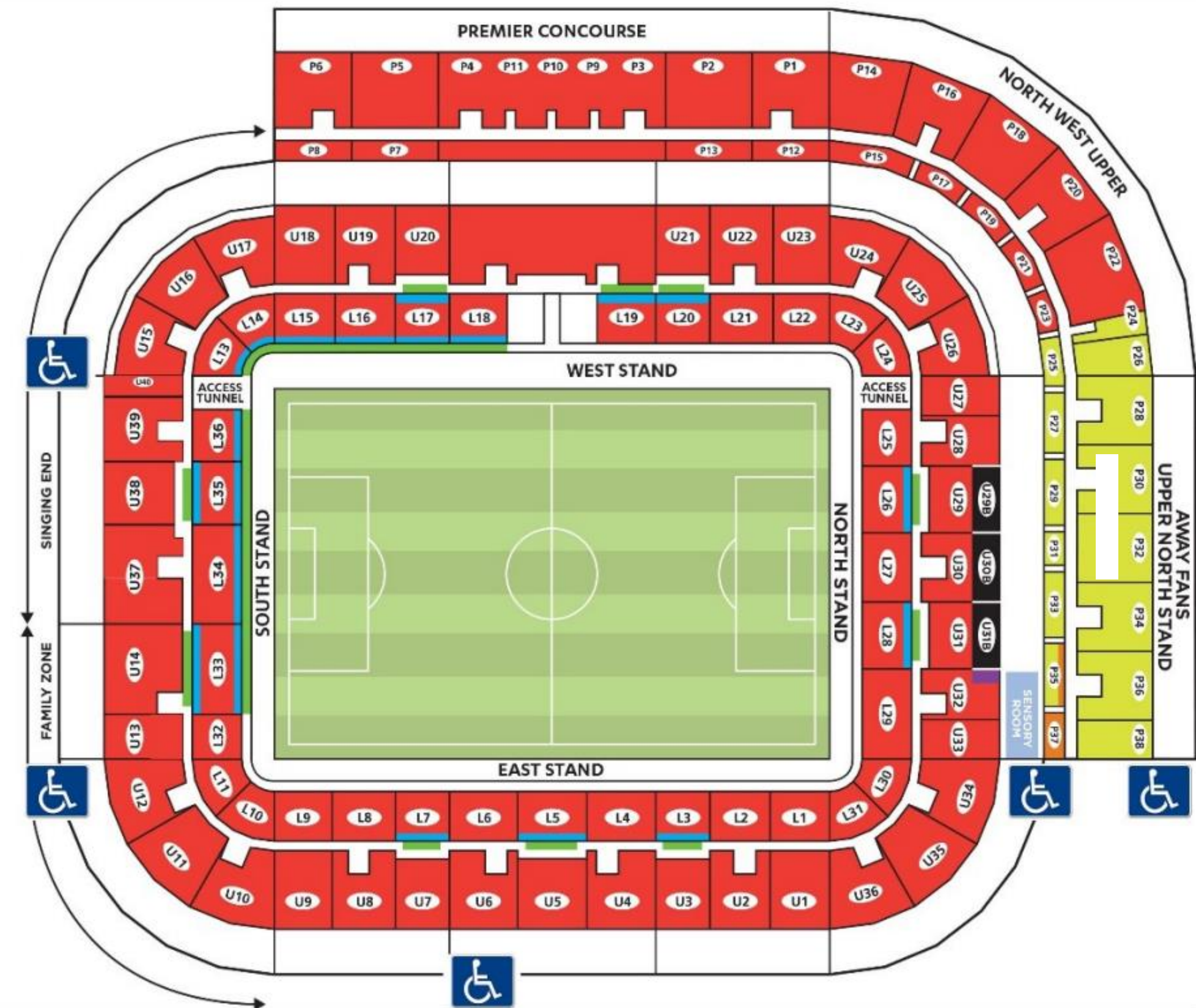
Disabled supporters needing to book or enquire about accessible car parking spaces or wishing to purchase tickets can contact the ticket office via email at [ticket.office@safc.com](mailto:ticket.office@safc.com)

\*Proof of eligibility is required – please see the bottom of this article.

- >> [Download stadium plan – accessible entrances](#)
- >> [Download stadium plan – accessible seating areas](#)
- >> [Download stadium plan – accessible toilets](#)

## Accessibility Location Plan

- Home Wheelchair Positions
- Home P/A's & Ambulant
- Corp W/C & P/A's





# FAQ'S



# PROHIBITED ITEMS

Supporters are not permitted to bring any of the following items into the stadium and these items may be confiscated on entry or if seen and these may not be returned:



GLASS  
AND CANS



AEROSOLS



HOT FOOD  
AND DRINKS



UMBRELLAS



VIDEO  
CAMERAS



FIREWORKS



SMOKING  
INCLUDING E-CIGARETTES



MUSICAL  
INSTRUMENTS



FLAGS  
AND BANNERS  
UNLESS AUTHORISED



POLES  
INCLUDING SELFIE  
STICKS



SMOKE  
CANISTERS/FLARES



AIR  
HORNS



WEAPONS



TOOLS



ILLEGAL  
SUBSTANCES



# RESTRICTIONS

## IS THERE A RESTRICTED BAG POLICY AT THE STADIUM?

If you must bring a bag, it must be limited to just one small bag or handbag no larger than 21cm x 30cm (equivalent to an A4 sheet of paper); anything bigger will not be allowed into the stadium.

For security reasons any bags or other property left unattended inside or outside the stadium may be investigated and removed immediately by our Safety Team or the Police.

Unfortunately, we cannot be held responsible for late admission or non-admission or other disruption to the event as a result of this policy, which is in place for the safety of everyone attending our venue.

## CAN I SMOKE AT THE STADIUM?

There is no smoking or use of e-cigarettes permitted anywhere across the stadium campus.



# OTHER INFORMATION

## WHERE ARE THE STADIUM'S FIRST AID LOCATIONS?

There are First Aid locations clearly signposted around the stadium. In a medical emergency, fans should notify the nearest steward to mobilise one of the response teams to your location. There are also a number of defibrillators around the stadium to be used in the event of a cardiac arrest. First Aid rooms can also provide a quiet space in the event of a sensory overload for fans.

## HOW CAN I REPORT ANTI-SOCIAL BEHAVIOUR ON THE NIGHT?

If you witness or experience any behaviour in the stadium which you believe breaches Diversity & Inclusion Policy or falls below the standard of behaviour that you would expect, we encourage you to report it as soon as possible.

Please approach your nearest steward to report any incident you are involved in or witness. If you don't feel confident to do this at the time and wish to report an incident after the game, please contact [enquiries@safc.com](mailto:enquiries@safc.com) and the club will carry out a full investigation.

Please use official Merchandise stands only.



# OTHER INFORMATION

## CAN I PRE-BOOK AUDIO DESCRIPTIVE COMMENTARY?

Headsets and transmitters are available where required and should be booked in advance by contacting Stadium box Office 0371 911 1973.

## WHAT HAPPENS TO ANY LOST ITEMS AT THE STADIUM?

Lost Property is initially held at the stadium for 48 hours. Please speak to a steward if you think you have lost something.

## HOW DO I REQUEST THE USE OF THE LIFTS ON A MATCHDAY?

Lifts are available in the West Stand and Black Cats Bar. If you would like to use the lift please email [enquiries@safc.com](mailto:enquiries@safc.com) and further information will be provided as well as a letter to give you permission to use the lift.

## CAN I BRING FOOD INTO THE STADIUM?

It is not possible to bring food and drink into the stadium at this time. A range of food and drink options are available inside the stadium to cater for all dietary requirements.





# OTHER INFORMATION

## CAN I BRING A MUSICAL INSTRUMENT INTO THE STADIUM?

Whilst the FA have been given special permission for the England band to be in place for the fixture, fans are not allowed to bring musical instruments into the stadium.

## CAN I BRING A BANNER OR FLAG INTO THE STADIUM?

Non-offensive flags should be no bigger than 2m x 1m.

Please bear in mind flag poles will not be permitted inside the Stadium.





**WE HOPE YOU ENJOY THE GAME!**

