

SUPPORTER MATCHDAY GUIDE



UEFA WOMEN'S NATIONS LEAGUE - ENGLAND V BELGIUM

FRIDAY 27TH OCTOBER 2023 - KICK OFF 19:45

KING POWER STADIUM, LEICESTER



We want all of our supporters to have an enjoyable and safe matchday experience.

This Supporter Guide has been designed to help supporters plan their matchday and answer any questions they might have before their visit. This guide includes information on directions to the ground, matchday travel, stadium facilities and more!

Should you require further information or assistance please contact the Club's Supporter Liaison Officer & Access Manager via help@lcfc.co.uk or by calling 0344 815 5000 (Option 2).



UEFA WOMEN'S NATIONS LEAGUE

England will welcome Belgium to the King Power Stadium, the home of Leicester City, in the UEFA Women's Nations League on Friday 27th October.

The 7.45pm match, will be the first time the Lionesses have played in the East Midlands city since a 1-1 draw with Sweden on 17 September 1980.



STADIUM MAP



- ① Matchday Ticket Collections
- ② Foxes Fanstore
- ③ 1884 Sports Bar
- ④ Matchday Ticket Office
- ⑤ Keith Weller Lounge and Media Entrance
- ⑥ Players Entrance
- ⑦ Reception
- ⑧ Hospitality Entrance
- ⑨ Audio Descriptive Collection
- ♿ Entrances for Supporters with Disabilities

Accessibility Areas
 Pitchside Accessible Area

For full terms and conditions please visit lfc.com/terms

For Frequently Asked Questions, please visit lfc.com/FAQs

Leicester City Football Club
 King Power Stadium
 Filbert Way
 Leicester
 LE2 7FL

GETTING TO THE STADIUM

KEY TIMINGS

HOSPITALITY DOORS OPEN

Supporters should check their tickets for hospitality opening times as they vary

GA DOORS OPEN 18:15

TEAM WARM-UPS START 18:45

TEAMS WALKOUT 19:38

NATIONAL ANTHEMS 19:40

KICK-OFF 19:45

BY TRAIN

Leicester Rail Station is roughly 1.2 miles from King Power Stadium. This equates to an approximate five-minute car journey or a 25-minute walk.

The route from the station to the King Power Stadium is well signposted and local buses are in operation within Leicester City Centre for quick and direct links to the stadium.

TO WALK FROM LEICESTER TRAIN STATION:

- 1 Cross London Road at the traffic lights, turn left and follow the road to King Power Stadium around to the right.
- 2 Keep the Central Ring Road (Waterloo Way) on your left as the path separates from the road, staying on this path as it crosses New Walk.
- 3 The path then re-joins the pavement, at which point Nelson Mandela Park will be in view.
- 4 Turn right onto Lancaster Road and walk through the park, heading for the crossings by the public toilets.
- 5 Cross Welford Road and turn left, following the road around – passing Morrisons supermarket – to King Power Stadium.

For more information on travelling to King Power Stadium by train, please visit the following:
nationalrail.co.uk
eastmidlandsrailway.co.uk

ON FOOT

When walking around the local area on a matchday, please do not deviate from the pedestrian footpaths and avoid walking in the road, even if the pavement appears congested. This is particularly important on Aylestone Road and Narborough Road with the number of fast-moving vehicles passing.

BY CYCLE

Leicester City are proud to promote all forms of green travel. As such, the Club encourages local supporters to utilise the cycle park by cycling to King Power Stadium.

Supporters travelling to King Power Stadium on bike can use the cycle park, free of charge. The facility offers 20 spaces on a first come, first served basis. Cyclists should enter via Car Park B and show their match ticket on arrival.



BY CAR

If you are approaching the stadium from the M1, please exit at J21 and follow the signs for the City Centre via the A5460. After three miles, turn right onto Upperton Road. Take the fifth exit at the Liberty Statue Island roundabout onto Raw Dykes Road for the stadium.

There are **major roadworks** taking place on **Raw Dykes Road** and **Upperton Road** which are likely to cause significant delay to your journey. If you are travelling by car via these roads, please allow for additional travel time to your journey.

Plan your journey in advance.

PLEASE NOTE STRICT ROAD CLOSURE TIMINGS -60' BEFORE KICK-OFF.

STADIUM PARKING

CARS & COACHES

Limited supporter parking is available at the stadium, and must be pre-booked. Please call the City Sales Centre on 0344 825 5000 (Option 1) or [or book online here: Match Day Parking](#). A cost of £10 per vehicle applies.

Limited coach parking is also available and must be pre-booked.

Additional local supporter parking is also available [here](#). Please pre-book your parking to avoid disappointment.

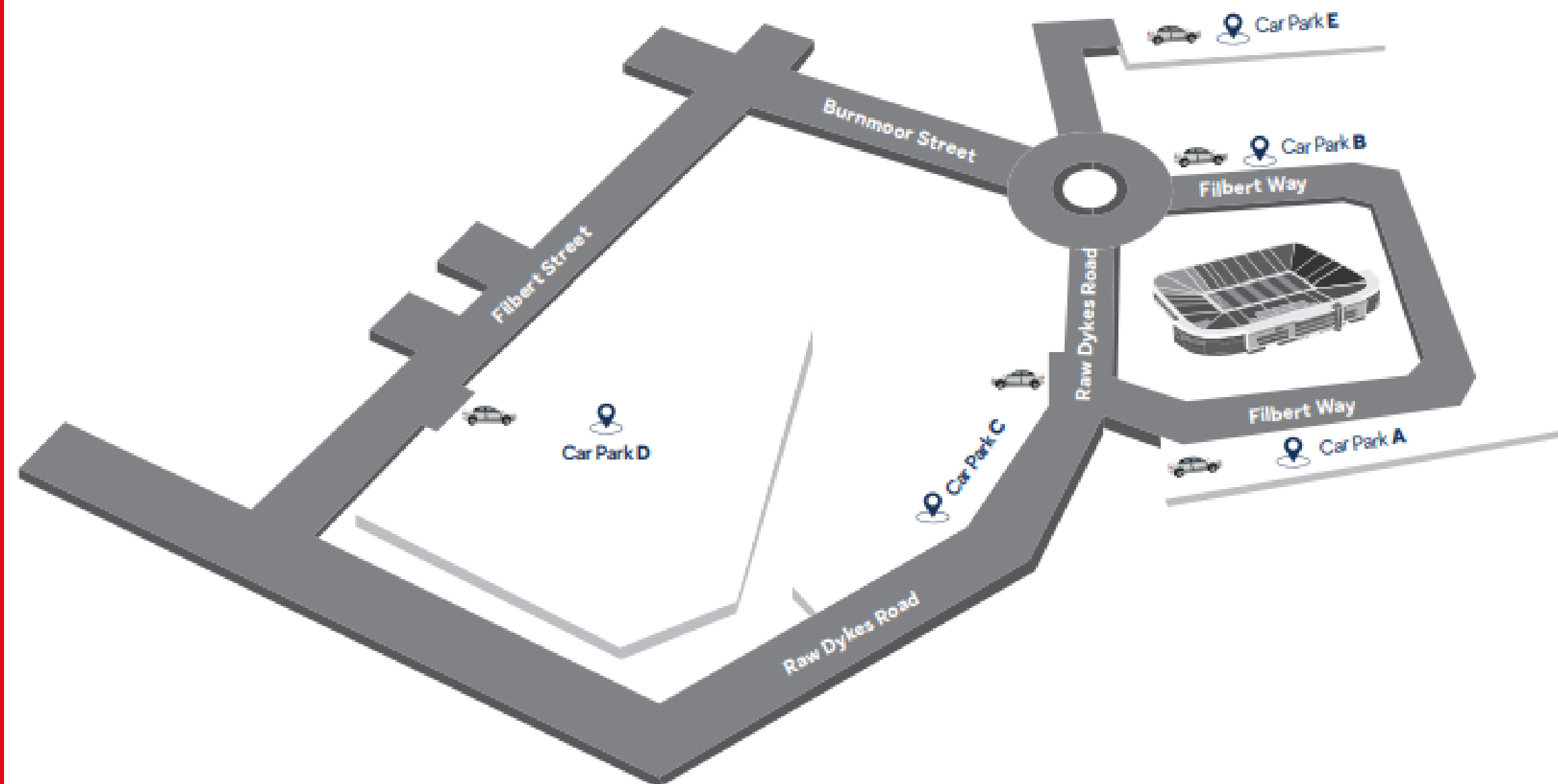
PARKING WARNING:

-Supporters are advised that vehicles will not be able to access the stadium site from 60 minutes prior to kick off until the match has started.

-There are **major roadworks** taking place on **Raw Dykes Road** and **Upperton Road**. Please allow for additional travel time to your journey and plan your journey in advance.

-There are also several independent car parks in the area surrounding King Power Stadium. The car parks are situated around Freemens Common and Leicester Tigers Rugby Stadium which is around a 10-minute walk from King Power Stadium.

-Police and local authority parking restrictions, including permit schemes, are in place on more than 60 streets surrounding the stadium and are heavily enforced.



TICKETING INFORMATION

TICKETING INFORMATION

This match is sold-out.

Physical tickets will be in use.

The Stadium Ticket office will open at 3pm on matchday, closing at HT.

In the event that supporters do not receive their ticket(s) please contact <https://help.wembleystadium.com/support/home>

No child under the age of 16 will be permitted into the stadium unless accompanied by a responsible adult.

Children under 2 are not permitted into the stadium.

Please refer to your match ticket for your turnstile/entrance opening time.



ACCESSIBILITY

Working alongside our host venues, we pride ourselves on being inclusive and working with all supporters. LCFC is committed to providing services and facilities for supporters with disabilities.

On matchdays, there is a dedicated stewarding team to help these supporters to ensure they enjoy their matchday experience. Each area of the ground has access for wheelchair users, while the concourses have accessible toilets, with access granted via RADAR keys, obtained from stewards or a member of our corporate stewards team. Other facilities available for supporters with disabilities to enhance their matchday experience at King Power Stadium, include:

AUDIO DESCRIPTIVE SERVICE

Headsets with full descriptive commentary can be provided for visually impaired supporters. These are available from the matchday staff entrance an hour and a half before kick-off. *Failure to return the headset may result in a charge.

HEARING LOOPS

Hearing loops are fitted and clearly signed at various locations around King Power Stadium including the ticket office, Foxes Fanstore, main reception and catering outlets.

Find out more about facilities at King Power Stadium for supporters with disabilities by reading the Club's Access Statement. This can be found on [LCFC.com](https://www.lcfc.com)



FAQ'S

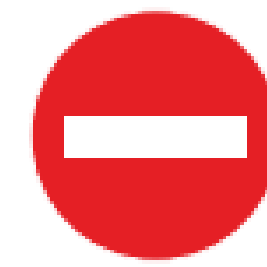
PROHIBITED ITEMS

All supporters are reminded that they are subject to the terms and conditions of the Club's Ground Regulations, which can be found on LCFC.com

A list of prohibited items within King Power Stadium can be found opposite.

If you experience any form of harassment, discrimination or bullying at King Power Stadium, please email help@lcfc.co.uk or call 0344 815 5000 (Option 4).

If you experience a hate crime, please speak to your nearest steward. You can also report a hate crime by texting 'FOXES', followed by your message, seat details and the nature of your concern to 60066.



Access to the stadium may be denied if you refuse to be searched by our officials.



NO SMOKING
Please keep our stadium smoke free, including the use of electronic cigarettes.

These items are not permitted inside the stadium:



No Knives/
Darts



No Pyrotechnics/
Explosives



No
Air Horns



No
Weapons



No Dangerous/
Hazardous Items



No Laser
Devices



No
Bottles



No
Glass



No
Drink Cans



No
Poles



No
Drones



No
Umbrellas



No
Food Stuffs



No
Alcohol



No
Whistles



No Folding
Chairs or Seats



No Selfie
Sticks



No Professional
Cameras



No Cool Boxes
or Bags



No Musical
Instruments



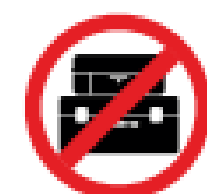
No Offensive or
Inappropriate
Clothing And Flags



No Drugs or Illegal
Substances



No Audio or Video
Recording Equipment



No Suitcases or
Oversized Bags

Plus any other item that is deemed to be a safety or security concern by our safety team.

RESTRICTIONS

IS THERE A RESTRICTED BAG POLICY AT THE STADIUM?

If you must bring a bag, it must be limited to just one small bag or handbag no larger than 21cm x 30cm (equivalent to an A4 sheet of paper); anything bigger will not be allowed into the stadium.

For security reasons any bags or other property left unattended inside or outside the stadium may be investigated and removed immediately by our Safety Team or the Police.

Unfortunately, we cannot be held responsible for late admission or non-admission or other disruption to the event as a result of this policy, which is in place for the safety of everyone attending our venue.

CAN I SMOKE AT THE STADIUM?

There is no smoking or use of e-cigarettes permitted anywhere across the stadium campus.

OTHER INFORMATION

WHERE ARE THE STADIUM'S FIRST AID LOCATIONS?

In a medical emergency, fans should notify the nearest steward to mobilise one of the response teams to your location. There are also a number of defibrillators around the stadium to be used in the event of a cardiac arrest. First Aid rooms can also provide a quiet space in the event of a sensory overload for fans.

HOW CAN I REPORT ANTI-SOCIAL BEHAVIOUR ON THE NIGHT?

If you witness or experience any behaviour in the stadium which you believe breaches Diversity & Inclusion Policy or falls below the standard of behaviour that you would expect, we encourage you to report it as soon as possible.

Please approach your nearest steward to report any incident you are involved in or witness

Please use official Merchandise stands only.



FOOTBALL SUPPORTERS ASSOCIATION

“Free Lionesses” – helping fans support England Women

From Brisbane to Sydney to Adelaide, Lionesses fans really showed their pride, passion and prowess as they toured Australia supporting the team in another enthralling and epic tournament.

The Football Supporters' Association's Free Lionesses team organised fan walks, moments outside iconic landmarks and meet ups in some stunning venues in each of the host cities. Face paints, flags, scarfs, hats and supporters guides were all in hand as England supporters sang their hearts out around host cities and in the stadiums.

With more than 4,000 travelling fans, and lots of England fans living overseas, we met so many cool supporters with such interesting stories to tell. We even had a few celebrities drop in to say hello including Ian Wright, Jill Scott, Kyle Walker and comedian Maisie Adam.

We were also able to support a lot of events back in England by providing bucket hats, key rings and supporters guides to give away.

We know the players and manager were grateful for all the support they received as they mentioned it in loads of interviews, which was amazing.

Travelling away with the Lionesses is a ball, so, if you want to come and hang out please be sure to follow us - we will be running a meet up ahead of the Belgium away game.

Free Lionesses is the FSA's international Fans' Embassy service for the women's team, providing supporters guides' and community meet ups to travelling England fans.

Follow them on Twitter @FreeLionesses and Instagram @Free_Lionesses

The FSA is the national, democratic, representative body for football supporters in England and Wales. We are the leading advocates for supporter ownership, better fan engagement, cheaper ticket prices, the choice to stand at the match, protecting fan rights, good governance, diversity, and all types of supporter empowerment.

Follow the FSA on Twitter and Instagram @wearethefsa



OTHER INFORMATION

CAN I PRE-BOOK AUDIO DESCRIPTIVE COMMENTARY?

Headsets with full descriptive commentary can be provided for visually impaired supporters. These are available from the matchday staff entrance an hour and a half before kick-off.

WHAT HAPPENS TO ANY LOST ITEMS AT THE STADIUM?

Lost Property is initially held at the stadium for 48 hours. Please speak to a steward if you think you have lost something.

CAN I BRING FOOD INTO THE STADIUM?

It is not possible to bring food and drink into the stadium at this time. A range of food and drink options are available inside the stadium to cater for all dietary requirements.



OTHER INFORMATION

CAN I BRING A MUSICAL INSTRUMENT INTO THE STADIUM?

Whilst the FA have been given special permission for the England band to be in place for the fixture, fans are not allowed to bring musical instruments into the stadium.

CAN I BRING A BANNER OR FLAG INTO THE STADIUM?

Non-offensive flags should be no bigger than 2m x 1m. Please also bear in mind flag poles will not be permitted inside the Stadium.



WE HOPE YOU ENJOY THE GAME!

