



GUEST INFORMATION FOR VISITING WEMBLEY STADIUM

EVENT	Billy Joel								
DATE	Saturday 22 nd June 2019								
VENUE ADDRESS	Wembley Stadium connected by EE Wembley London HA9 0WS								
KEY TIMINGS	<table> <tr> <td>Box Office Opens</td> <td>15:00</td> </tr> <tr> <td>Stadium Doors Open</td> <td>18:00</td> </tr> <tr> <td>Main Act on Stage</td> <td>20:00</td> </tr> <tr> <td>Scheduled Finish</td> <td>22:30*</td> </tr> </table> <p>*All times subject to change</p>	Box Office Opens	15:00	Stadium Doors Open	18:00	Main Act on Stage	20:00	Scheduled Finish	22:30*
Box Office Opens	15:00								
Stadium Doors Open	18:00								
Main Act on Stage	20:00								
Scheduled Finish	22:30*								
TICKETING	<p>General Admission Turnstile Entrances (all open from 18:00): Please enter via the turnstile stipulated on your ticket.</p> <p>Pitch Standing Turnstiles – C / H / Bobby Moore</p> <p>Level 1 Reserved Seating Entrances – B / F / G / J / N / Bobby Moore</p> <p>Level 2 / 3 / 4 – Club Wembley Main / Level 2 East / Level 2 West</p> <p>Level 5 Reserved Seating Entrances – E / D / A / P / K</p> <p>Children under the age of 14 are to be accompanied by an adult aged 18 or over at all times anywhere inside the stadium.</p>								
SAFETY AND SECURITY	<p>Wembley Stadium takes the safety and security all guests very seriously. As such, there will be enhanced security measures in place for this event.</p> <p>Arrive Early - We strongly advise that you arrive at the stadium early to avoid any delays in entering the stadium.</p> <p>Prohibited Items - Be aware of prohibited items. A full list of prohibited items can be found here Wembley Stadium - Ground Regulations.</p> <p>Food and drink – Visitors are advised not to bring food and drink to the stadium as there will be sufficient provision inside for purchase.</p>								



All ticketholders are now prohibited from bringing any bag into the stadium unless it is smaller than an A4 piece of paper

Height 297mm (11.7 inches)
Width 210mm (8.27 inches)
Depth 210mm (8.27 inches)

Bag Policy

- **Wembley Stadium operates a restricted bag policy**
- **Bags larger than an A4 piece of paper will not be permitted entry**
- If you need to bring certain items or equipment for medical reasons, please visit <https://help.wembleystadium.com/support/home> before event day to request a medical exemption certificate which you will need to bring with you.
- All event day merchandise purchased from Wembley Stadium Store will be supplied in clear plastic bags and will still be admissible
- The new restricted bag policy has been introduced to further enhance public safety and to make accessibility on event days much more efficient. The new policy will enable guests to move through the stadium turnstiles much faster and benefit from enhanced safety inside and outside the stadium. For more information and to read our FAQ's visit <http://www.wembleystadium.com/plan-your-visit/stadium-guide/restricted-bag-policy>

ALCOHOL

No alcohol will be permitted entry if brought to the stadium. Full concessions will be available inside the stadium including alcohol to be purchased with the following management plan in place:

- Alcohol is permitted inside the bowl
- 4 x drinks per person at time of service
- All drinks will have their tops removed at service points.
- Challenge 25 will be in force
- All soft drinks brought to the stadium will have their tops removed.

GUEST SERVICES

Connectors

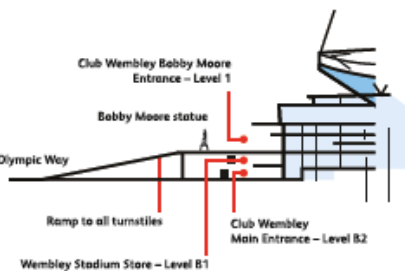
Connectors are the dedicated team to ensure all guests to Wembley Stadium have a positive and memorable experience. They will be conveniently located throughout the venue and at Wembley Park station wearing bright yellow. This team are in place to provide support and knowledge to enhance the experience of all guests and ensure they can locate their seat, gate or transport hub. If you seek advice or assistance on event day, please locate a Connector.

	<p>Accessible shuttle</p> <p>There will be an accessible shuttle operating between Wembley Park Tube Station and Wembley Stadium that can be utilised by any high needs guests. Wheelchair users, families with young children or anyone with difficulty walking long distances are encouraged to utilise this service.</p> <p>The shuttle will be operational between 17:30 – 24:00</p> <p>Young Person Wristbands</p> <p>As a safeguarding service, Wembley Stadium provides ‘Young Visitor Wristbands’ to assist in the event of a lost child. To collect a young visitor wristband please visit your nearest information point.</p> <p>Re-Entry</p> <p>Should spectators leave the Stadium, they will not be allowed to re-enter, unless under exceptional circumstances such as on medical grounds. Please seek the support of a safety steward if this situation arises.</p>
<p>TRAVEL</p>	<p>Please note Wembley Stadium is a public transport destination and is well catered for with public services, which is the recommended mode of transport to and from the stadium. Below is a list of transport options for guests:</p> <p><u>TRAIN AND TUBE</u></p> <p>London Underground</p> <ol style="list-style-type: none"> 1. Wembley Park Tube – 5 mins walk from stadium (Metropolitan Line direct to Baker Street / Jubilee Line direct to Baker Street and Bond Street) 2. Wembley Central Tube – 15 mins walk from stadium (Bakerloo Line direct to Marylebone, Baker Street and Oxford Circus) <p>London Overground</p> <ol style="list-style-type: none"> 1. Wembley Stadium Station – 5 mins walk from stadium (Chiltern Railways direct to London Marylebone) <p><u>COACH</u></p> <p>National Express is the Official Coach Supplier for Wembley Stadium connected by EE and provides dedicated links for visitors to the stadium. Book your coach tickets for match day from over 55 locations across the UK by visiting National Express or by calling 08717 81 81 81.</p> <p><u>CAR</u></p> <p>For supporters wishing to drive please note there will be very limited spaces available at the stadium. Therefore we would strongly advise the use of public transport. If parking is required please book well in advance via Wembley Official Parking to guarantee your parking space.</p> <p>Blue badge parking is available to purchase via Wembley Official Parking .</p> <p>Please note that local road closures will be in place around the stadium on event day approximately 4 hours prior to show start so plan travel accordingly.</p>

	<p><u>BUS</u></p> <p>Local buses to the Stadium include 18, 83, 92 and 224.</p> <p>Please note that London buses no longer accept cash, therefore any supporters travelling by bus will need to pay for the fare using an Oyster card or contact less payment card. A single adult fare is £1.45.</p> <p>For London tube, road, bus and other services please visit www.tfl.gov.uk. Find train times and fares at http://www.nationalrail.co.uk/ or call 0871 200 4950.</p>
DROP OFF COLLECTION MEETING POINT	<p>For all concerts at Wembley Stadium there is a designated pedestrian Meeting Point located at Market Square(next to the Brent Civic Centre), this will be clearly signposted. Access to the stadium concourse is restricted to ticket holders only, therefore if you need to wait for friends or family before or after the show we strongly recommend you do so here. The meeting point is within walking distance to all car parks and transport connections.</p> <p>A useful map is included at the end of this guide to help locate the Meeting Point.</p> <p>Yellow Car Park is the designated Drop Off / Collection Point for this event.</p> <p>Please note there is limited capacity for onsite parking and drop off / collections therefore we strongly advise on the use of public transport.</p> <p>Please see map below for the location of the Drop Off & Collection Point / Meeting Point</p>

Level B1/B2

SECTION VIEW OF CLUB WEMBLEY MAIN AND NORTH ENTRANCES



Directions

Club Wembley members should make their way to any of the Club Wembley entrances situated on the North, East and West of the Stadium.

From Wembley Park Station
As you approach the Stadium along Olympic Way, you will reach the pedestrian walkway. For all General Admission tickets please use the elevated walk way to reach the turnstiles. Club Wembley Members should remain on the street level and enter via the Club Wembley Main Entrance.

From Wembley Stadium and Wembley Central Stations
From Wembley Central, turn right out of the station and walk down the High Road. Turn left at the triangle, towards Wembley Stadium Station. Cross White Horse Bridge and turn right onto South Way. Follow the path up to the main concourse. Club Wembley Members will see the Club Wembley West entrance here.

From the Yellow Car Park
Either enter via the Club Wembley main entrance at street level or make your way up to the main concourse (Level 1). From here you can enter via the North, East or West entrances.

From the Red Car Park
Approach the Stadium along Royal Route and make your way up to the main concourse (Level 1). From here the nearest Club Wembley entrance is the West entrance.

From the Pink Car Park
Come out the car park and turn left on the main road and walk towards the stadium



Levels	
5	Level 5 tickets
4	Club Wembley Box # 4001 – 4043
3	Club Wembley Box # 3001 – 3118
2	Club Wembley Concourse
1	Bobby Moore Entrance, Club Wembley North, East and West. Tours Entrance.
B1 and B2	
Arriving at Wembley, Club Wembley main and office entrance. Plus, Ticket Offices and Wembley Store	

* For direct access to Level 3 please use the Club Wembley main or North entrances.

Key	
	Baby change
	Accessible
	Information
	Accessible lift
	Ticket collection (on B1)
	Stadium store (on B1)
	Cash machine (on B1)
	Toilets (on B1)
	Accessible Shuttle



WEMBLEY STADIUM

CONCERTS

DROP OFF / PICK UP ARRANGEMENTS

