### GETTING TO WEMBLEY STADIUM

# By Train

Wembley Park Station – Zone 4 5 minute walk to Wembley Stadium. London Underground Metropolitan Line and Jubilee Line 👄

**Wembley Stadium Station – Zone 4** 10 minute walk to Wembley Stadium. Chiltern Railway train line.

Wembley Central Station – Zone 4 20 minute walk to Wembley Stadium. London Underground Bakerloo Line ⊖ London Overground ⊖

We advise that you keep up to date with local travel information at the Transport for London website **tfl.gov.uk** 

#### By Car

A limited number of general and accessible parking spaces are located at the stadium. Pre-booking available at **wembleyofficialparking.com** 

# TICKET COLLECTION

Please bring the bank card you purchased the tickets with, your order confirmation number and valid photo ID.

**Ticketmaster & NFL Collections** Located at the West Ticket Office on the North Side. B1 Mezzanine Level.

**Club Wembley Collections** Located at the East Ticket Office on the North Side. B1 Mezzanine Level.

#### **Operating Hours** East and West Ticket Offices

Cincinnati Bengals v Los Angeles Rams - Sunday 27th October 2019 - Open 11:00 - until half time

Houston Texans v Jacksonville Jaguars - Sunday 3rd November 2019 - Open 9:00 - until half time

#### Ticket Queries

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For all ticket queries, in the first instance, please return to your point of purchase. Ticketmaster, Club Wembley, Thomas Cook and On Location are the official sales agents for the NFL London Games. For Ticketmaster queries, please visit **help. ticketmaster.co.uk** prior to Gameday. If you've purchased via a team, you will need to contact them directly. If you've purchased through any other unofficial channel, queries will need to be addressed by the seller.

# **BABIES IN ARMS**

One ticket will be required for each person, regardless of age (including babies in arms). If you have a child under 18 months of age that you wish to bring to the game, please visit the ticket office on Gameday to collect a ticket for your child (free of charge). Please note: Babies will need to sit on their parents' lap and will not be allocated a seat.

# NFL ONEPASS APP

# GAMEDAY

Ticketholders can enjoy a full day of NFL entertainment starting with our NFL Tailgate. Pre-game warmups will begin 40 minutes before kickoff so we advise all fans to be in their seats for this time. Enhanced security checks will be in place so please arrive early to ensure you have sufficient time to enter the stadium. See 'Your Gameday Safety' for more details.

For accessibility requirements, please call +44 0800 093 0824 or visit Wembleystadium. com/plan-your-visit

Fans must enter the stadium via their colour zone. Check your colour zone on your Gameday ticket.

# TAILGATE INFORMATION

## **Opening hours:**

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Cincinnati Bengals v Los Angeles Rams: 11:00am - 4:00pm

Houston Texans v Jacksonville Jaguars: 9:00am - 1:30pm

Please note for **Houston Texans v Jacksonville Jaguars** the NFL Shop in Tailgate will reopen postgame for 90 minutes.

NFL Tailgate is open to Gameday ticket holders only. Arrive early and enjoy all the entertainment on offer including a main stage show, NFL merchandise, alumni interveiws, NFL interactive games, cheerleader performances, American style food and beverage and lots more!

Download the NFL OnePass App to make the most of your NFL experience.

#### Merchandise

The official Wembley 2019 NFL retail offering will showcase a state of the art walk in Superstore situated in tailgate for the second year running selling the latest official gameday and team merchandise.

**FADD** 

PRESENTED BY

SUBWAY\*

# KEY .... STAIR 2019 ( ACCESSIBLE ENTRY SECURITY SCREENING LONDON WC WC TICKET OFFICE GAMES 1111 111111 SUBWAY. **Houston Texans** ENGINEERS WAY THE SSE ARENA, WEMBLEY ARENA LAKESIDE WAY WENBLEY BLYD LONDON DESIGNER OUTLET **ROYAL ROUTE** -----I M 20 MIN WALK 10 MIN WALK WEMBLEY CENTRAL STATION WEMBLEY STADIUM STATION 0



Download NFL OnePass for your ultimate gameday experience! Things to do, places to go, things to eat, this app is bundled with all the information you need to know. For more information please visit nfl.com/OnePass

### Head to the mini-pitch for NFL Flag skills an drills









Have your photo taken with the Vince Lombardi Trophy





#### SECURITY SCREENING

Security screening at Wembley Stadium will be significantly heightened for the NFL London Games. All items carried

by spectators and staff will be carefully inspected. Security enhancements including metal detectors will be in place for this year's games so please arrive early.



#### **PROHIBITED ITEMS**

The following list is a guide only. Security reserve the right to prohibit additional items at their discretion.

- Alcohol (unless purchased at an NFL
- venue) Animals (except) assistive animals)

SAFETY

GAMEDAY

YOUR

- Banners (any object that obstructs the view of others)
- Beach balls
- Beverage (unless purchased at an NFL venue)
- · Camcorders, video or audio recorders
- Containers of any type (aerosol cans, coolers of any size, bottles)
- Drones
- Food (unless purchased at an NFL venue)

**VON.EC** 

ONTA IN THE NFL

Footballs

6

# Fireworks

- Frisbees
- Illegal substances
- Laptop computers
- Laser lights and
- pointers Mace / pepper spray
- Motorised scooters,
- skates, cycles,
- skateboards Noisemakers, horns,
- megaphones · Poles, sticks,
- missile like objects
- of any kind Selfie sticks
- Strollers and carts
- Tripods
- Umbrellas

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- · Firearms, weapons,
- knives and
- explosives
- Whistles

#### **BAG POLICY**

A clear bag policy (along with security screenings) will be in place at all NFL London Games, to provide a safe environment for all our fans. All clear bags entering the stadium must be no larger than 12"x6"x12" and will be inspected closely by security upon entry to the stadium, possibly along with a pat down. The NFL reserves the right to refuse entry of certain items into the stadium if security believes they are inappropriate.

All guests and staff are prohibited from bringing any bag into the stadium that does not follow the NFL regulations.

Visit Europe.nflshop.com to purchase a clear bag, or for more information see nfl.com/ukclearbagpolicy. If for any reason (medical) you require a bag that does not adhere to this policy, please contact us prior to event day by submitting a ticket and selecting 'Medical Exemption Certificate' as the topic. You can submit a ticket by visiting

help.wembleystadium.com/support/tickets/new

# NON-APPROVED BAGS



**MESH** 

BAG

#### \*Security screenings notice

Cameras and Binoculars - Small cameras and binoculars will be allowed. No spectator cameras with lenses more than six inches (6") long will be permitted. Camcorders are not allowed. Binocular cases and camera bags are not permitted.



#### To report anti-social behaviour; text HELP followed by the relevant ISSUE, BLOCK, and ROW to 66566

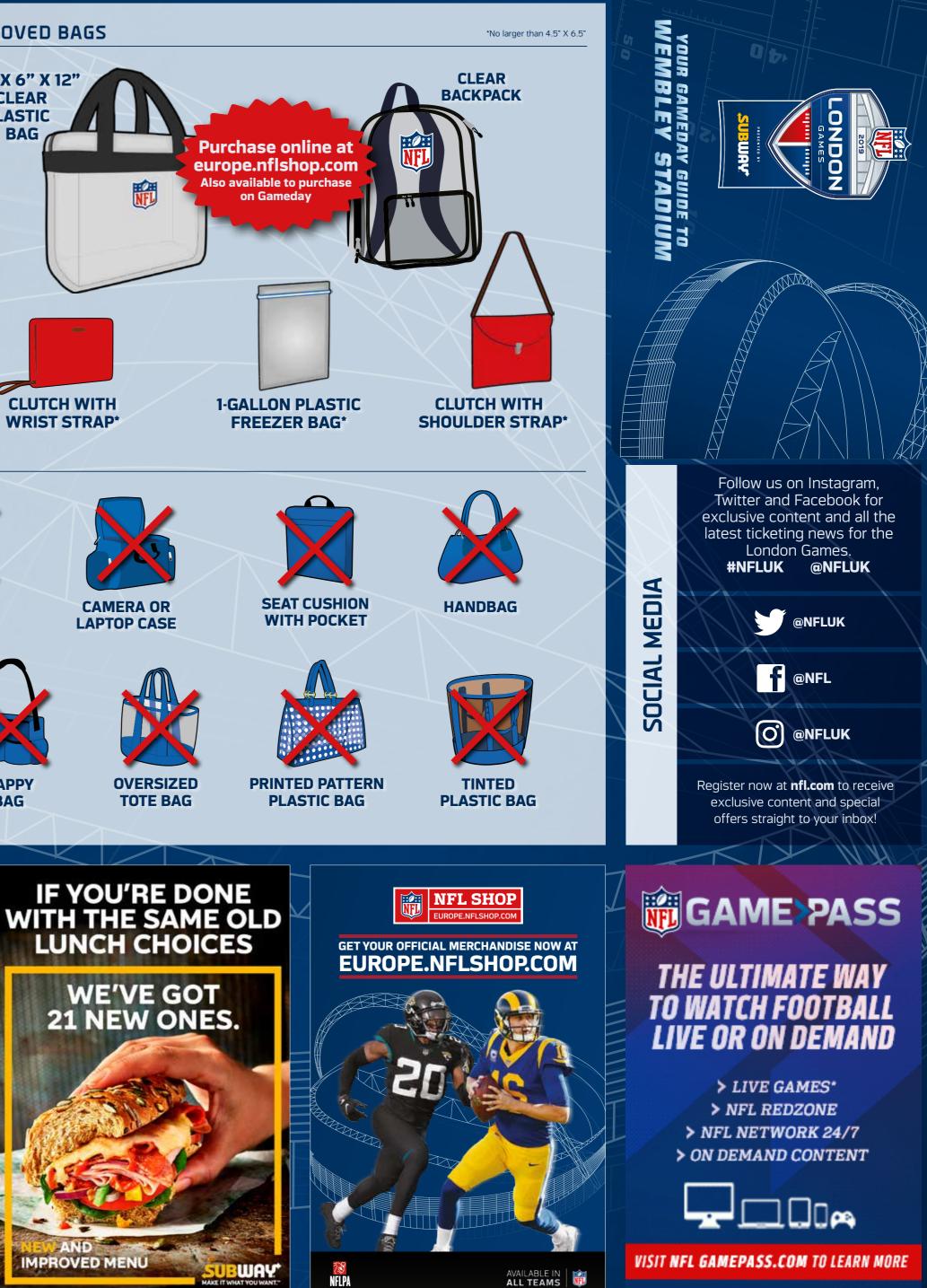
CASE

**Antisocial Behaviour** 

to arrest.

Stadium Management and the NFL reserve the right to change policies and procedures at any time without notice.





# POLICY S SAL ALCOHO J SMOKING

SMOKING

Wembley Stadium is a non-

smoking venue. Smoking

(including the smoking of

is not permitted anywhere

ALCOHOL SALES

within the stadium.

electronic and vapor cigarettes)

Alcohol will be sold at authorised

concession stands at NFL Tailgate

and on the concourses within the

stadium. Guests must be 18+ and

in possession of valid government

issued ID to purchase, handle and

drinkaware.co.uk

for the facts

consume alcoholic beverages.

AVAILABLE IN |

BLACKOUT RESTRICTIONS APPLY IN THE UK & REPUBLIC OF IRELAND